

Digital transformation and Open Smart Communities

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Canadian Context

- COVID-19 did not create the deficits in the digital capacity of communities, but rather **highlighted existing ones.**
 - Many IT processes at the local government level in Canada are outdated and insufficient.
 - Inadequate funding from higher orders of government

What are the main challenges?

Bridging the 'digital divide'

Creating enabling conditions for data- driven decision- making

Rethinking public procurement of digital technology and services

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